NNDS Technical Help Desk

Email:	[Click here to submit a ticket](#).
Phone:	1-866–990–NNDS (6637) Option # 3
Support Hours:	Monday – Friday 8am – 6pm (EST)
Office Location:	The National Network of Digital Schools 519 Broadway Street East Liverpool, OH 43920

Please submit the following when requesting technical support:

- Student First Name
- Student Last Name
- Student ID
- Phone Number
- Description of Problem

Website: http://www.nndsonline.org

Simple Tech Fixes to do Before Emailing or Calling:

Resolving Image Issues and Red X's:
Click here to learn how to resolve image issues and red X's.

Clearing Cookies & Temporary Internet Files:
Click here to learn how to clear cookies and temporary Internet files.

Note: If you experience red X's where images should be in your courses or on an exam, deleting your cookies will often times fix this issue.